

Who helps Siemens Traffic Control Systems Ltd keep their office skills up to date and increase staff productivity...

SIEMENS

we do™

Siemens Traffic Controls Ltd (STCL) is part of the multinational Siemens organisation that employs 350,000 worldwide including 14,000 people in the UK. The company has some 650 staff at 19 sites across Britain.

The company designs, manufactures and installs a wide range of traffic control systems including traffic lights, intelligent urban traffic control systems, variable message signs, public transport and car park guidance systems.

With a network of more than 350 skilled service engineers located at satellite offices and regional centres around the UK, the business maintains more of the country's road traffic infrastructure than any other company in Britain.

Siemens wanted to equip all staff with the IT skills required by and relevant to their roles in the company. To achieve this they need to pursue an active policy of skills evaluation/tracking and ongoing training to ensure that personnel are kept fully trained in the latest versions of Microsoft Office applications such as Word, Excel, and Access.

Having selected a **Deverill Integrated Training Solution**, STCL conducted a Training Needs Analysis (TNA) the proprietary Deverill software tool that enables companies to accurately assess individual training needs. The TNA process highlighted many immediate training needs and Deverill Training was selected to devise and present a series of one-day courses for STCL staff, appropriate to each individual's existing skills.

Initially 120 STCL staff attended 20 Deverill training courses and, following the Training Needs Analysis programme, a further 100 employees have completed courses.

Sarah-Jane Skone-Roberts, STCL Personnel Advisor says; *"The all inclusive training programme has meant that staff learn new skills as well as develop current skills -- courtesy of Deverill -- and this in turn means they are able to produce more and use the applications more effectively in their day-to-day business activities."*



"I have attended the courses myself and found them excellent; in course content, class size and 'after sales care'. I've always found Deverill to be very helpful, efficient and friendly -- nothing is too much trouble and things always run smoothly."

Sarah-Jane Skone-Roberts, STCL Personnel Advisor

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Solutions, Support, Training and more...

For further information on Deverill Ltd or any product or service please contact us at:-

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