

Who helps Sherborne School for Girls reduce costs in delivering IT services ...



we do™

Sherborne Schools for Girls is at the forefront of women's education and is one of the top academic schools in the country. Their aim is to provide a rich, all round education enabling girls to enjoy fulfilling and active lives, have open and enquiring minds and develop the character and courage to make a valuable contribution to a changing world.

Sherborne School for Girls devotes the majority of its financial resources to the education and well being of its students which brings challenges to those responsible for the delivery of IT services and resources and in light of ever-increasing demand the IT Team at the School identified the need to employ additional IT support personnel. However the difficulty of recruiting suitable personnel together with the additional employment costs meant that other approaches were examined.

Following an initial meeting with Deverill it was identified that Deverill Remote Management and Support Services could provide the answer. The key requirements that were identified for the service were: -

- Deliver an effective, high quality service that provides good value.
- Ensure that delays in the provision of IT services are minimised.
- Deliver increased system availability, reliability and efficiency.
- Deliver these services at a predictable and affordable cost.
- Transfer IT knowledge and skills to the existing IT Team
- Release the IT Team from day to day IT management tasks, freeing them to add additional value, through the delivery of new services and capabilities
- Work in close partnership with the School to develop an IT Strategy that enables the school to contain IT costs in light of ever increasing demand.

A visit to the Deverill Remote Management and Support Service Centre in Poole provided the School with the opportunity to verify the capability of the Centre and meet the personnel that would form the School's extended 'virtual' IT Team.

Today Sherborne School for Girls and Deverill continue to work in close partnership to deliver cost effective, high quality, IT management and support services to the School. Regular service reviews are conducted to ensure that service delivery meets expectations and business and technical consultancy is provided to assist the school in developing its future IT strategy.



The Deverill Remote Management and Support Services Portfolio is the result of a major investment by Deverill. In turn this investment offers Sherborne School for Girls access to award-winning tools, technologies and personnel to deliver best-practice systems management to the organisation. As a result the School has achieved its objectives to contain IT costs, deliver additional services and increase systems availability, reliability and efficiency.

deverill™ we do™

Solutions, Support, Training and more...

For further information on Deverill Ltd or any product or service please contact us at:-

Deverill Ltd, Phoenix House, Marshes End, Upton Road, Poole, Dorset, BH17 7AG

Tel: 01202 785000 Email: marketing@deverill.co.uk Web: www.deverill.co.uk