

Who helps Oil Spill Response Ltd maximise training budgets and get skills to provide effective responses we do™



Oil Spill Response has delivered a broad range of work to customers worldwide. In the last 24 years, they have responded to over 300 spills in 25 countries and delivered over 600 training courses to over 9,900 delegates in 50 countries. The mission of **Oil Spill Response** is to provide resources to respond to oil spills efficiently and effectively on a global basis.

Oil Spill Response Ltd have a long history of investing in their staff training and wanted to maximise their budget and ensure staff training was effective and efficiently delivered.

To meet the exact requirements, the Deverill Training Needs Analysis (TNA) application was utilised, to accurately assess training requirements. A TNA is an effective way to identify any gap between the skills a business needs and those the employees have.

To ensure the Deverill TNA delivered to **Oil Spill Response Ltd's** requirements, a new questionnaire template was created with specific questions designed around the business requirements and usage of office applications.

Following a comprehensive review of the results of the TNA Deverill were able to design an effective training development plan for the staff.

The training plan consisted of delivering bespoke courses in Excel, Word and PowerPoint to be delivered to 151 delegates during 23 separate courses over a period of 7 months, the programme is still ongoing.

"The training on Microsoft Office 2007 has been very well received by our staff who had variable levels of IT experience and understanding. The trainer pitched the training at the correct level and clearly knew his stuff very well. As a company we now use Office more effectively and productively."

Dave Rouse, Internal Trainer, Oil Spill Response.

Dave Rouse, Internal Trainer, Oil Spill Response, says "following the introduction of the new Office 2007 suite, and the identification by a number of our staff that they needed IT training to perform more effectively, we contacted Deverill for help. They worked with us to identify our staff's current level of ability for the Office suite, what they needed in their job role, and how this could be most efficiently delivered. We have been very happy with the professional service we've received from Deverill and I have no hesitation in recommending them".



Oil Spill Response Ltd now benefit from:

- User friendly assessment of skills
- Reliable and objective insight into training needs
- Specific requirements for individuals or entire teams met
- Flexible reporting
- Maximised their training budget
- Outstanding facility for recruitment and induction processes
- Staff received the optimum level of training

deverill™ we do™

Solutions, Support, Training and more...

For further information on Deverill Ltd or any product or service please contact us at:-

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