

We do™ Solutions, Support, Training and more.....



# Challenges for Public Administration!



Networking Infrastructure Solutions  
Advanced Infrastructure Solutions  
Information Worker Solutions  
Mobility Solutions

2009  
Preferred Partner



Deverill acknowledges the ownership of all trademarks and trade names used throughout this document.

## Information technology in public administration – a challenge for now and the future.

*Here's how you and your organisation can benefit from IGEL thin clients:*



- by improving efficiency, productivity, quality and service,

- by cutting costs through deployment of a well-conceived and future-ready IT system,

- by accelerating the changeover to optimized process-driven administration,

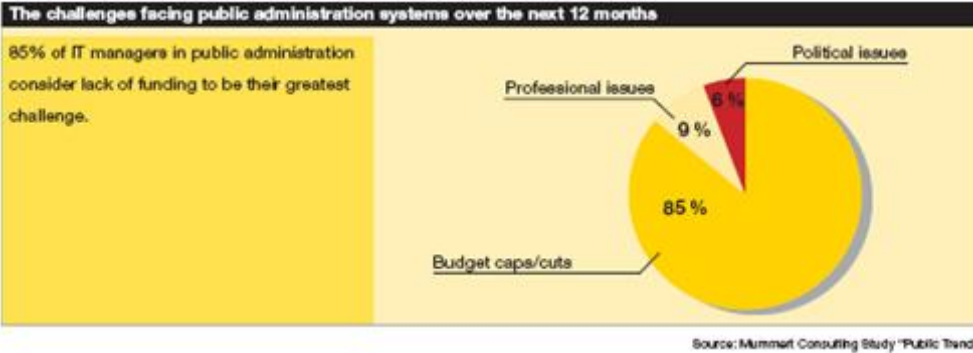
- by ensuring secure operations while maintaining – and even increasing – user-friendliness.

*Deverill's ability to design and deliver world class computing solutions utilising IGEL thin clients and our unique managed services can help you deliver better IT in the Public Sector.*

Public administration is under enormous pressure. The expectations of citizens are growing, yet budgets are being mercilessly cut. In fact, 85% of IT managers in public administration consider lack of funding to be their greatest challenge.

This was reported in the "Public Trend" study published by Mummert Consulting. The conversion of different workflows to digital processes result in improvements in IT security. The decision-makers in public agencies and authorities are just as concerned about IT security as about having more efficient administrative processes. The flood of new viruses, worms and Trojan horses is forcing new investment since many public service networks are still not sufficiently protected against outside attacks. This means that it is especially important to conduct risk assessments in order to minimise dangers.

**This is where well-conceived, innovative deployment of IT systems can not only increase security but also cut costs considerably. By migrating to server-based computing architectures using thin clients, you create economical solutions in public administration. For instance, such an IT infrastructure can help you cut administrative costs alone by up to 70%.**



## ***Innovative technology ideally applied.***

The high flexibility of IGEL thin clients enables smooth, problem-free integration of specialised applications. With their high-quality features, IGEL thin clients offer exceptionally high performance.

IGEL's integrated network, system and application protocols make them exceptionally easy to connect and allow for use in the greatest variety of server and host environments, thus facilitating the networking of all aspects of modern public administration.

IGEL thin clients offer a wide range of firmware featuring many useful applications, from local browsers to SAP-certified interfaces. A full range of multimedia applications can be customised as needed. The devices can be customised to meet specific customer needs.

In addition, most IGEL devices are available with integrated smart card readers that support many kinds of smart card-based security solutions, from simple authentication to complex certificate-based security systems.

With IGEL thin clients, you can be sure that your strictly confidential data pertaining to citizens and administrative matters are all well protected.



- Robust, tamper-proof devices for public access to municipal IT services**
- Simultaneous access to old and new applications, such as mainframes, Windows®, VDI and VoIP**
- 51% less energy consumption than PCs**
- Top-notch disaster-recovery functions and fast setup of mobile control centers**
- Secure, reliable mobile access to applications by field representatives from public agencies**
- Easy, centralized remote administration yields great savings in maintenance and support costs**
- Simple, easy and fast IT support /user help desk (UHD)**
- Noiseless operation (no cooling fans)**
- Read-only operating system is secure against viruses**
- Integrated smart card reader (PKI) for added security**
- No moving parts mean longer service life and fewer failures (less downtime)**
- Serial, parallel and USB interfaces for connecting external devices**

## Deverill

Deverill is a leading provider of integrated IT Solutions and Services to public and private enterprises throughout the UK.

Established in 1979 with a prestigious client base, Deverill has acquired a vast experience of IT product, service and training delivery. It prides itself on its ability to understand the needs of its clients and to provide solutions that meet those requirements in full. To ensure that it meets its own very high quality standards Deverill is an ISO9001:2000 Approved Company with the business procedures and processes in place to ensure we meet our quality of service goals.

### *We are here for you*

Our IT team has extensive know-how in the public sector and is available for personal consultation. We will support you with an in-depth analysis of your needs, establish specifications, and of course, we will assist you in implementing our equipment into your existing system.

See IGEL thin clients in practical application for yourself. Your personal test equipment is ready for you now.

**For further information on Deverill  
Ltd or any product or service  
please contact us at:-**

**Deverill Ltd  
Phoenix House  
Marshes End  
Upton Road  
Poole  
Dorset  
BH17 7AG**



**01202 785000**



**[marketing@deverill.co.uk](mailto:marketing@deverill.co.uk)**



**[www.deverill.co.uk](http://www.deverill.co.uk)**